

# Burney Water District Emergency Notification Plan

After receiving notification of an emergency related to District Services, the District Manager or designee will contact staff.

- All available staff will assemble at the District Office,
- Staff will hold an initial meeting to discuss event details,
- The initial meeting will establish safety practices and precautions for staff during the event, determine the District point of contact for the event, and decide staff responsible for confirming facts surrounding the emergency and those responsible for particular methods of notification.

Methods used to Notify those affected may include:

## Phone Calls

- The District's **One Call Now** system. This automated system utilizes customer contact phone numbers saved in the District database.
- In addition to those contacted using the District's One Call Now notification system, staff will individually call contacts on an established list for schools, healthcare and other high-risk facilities.
- If needed, the District may coordinate with the Shasta County Sheriff's Cal OES call system.
- In an effort to maintain current database information, the District will request contact information from customers. This information is voluntary and a request for current contact information may be included annually in the District's Newsletter and also when customers establish new service. This contact information is solely for the District Database.

## Mass Media/

- Staff may relay emergency notification information to local radio/television stations and ask that the information be disseminated through their various media applications.
- Staff will post the notification on the Burney Water District website and update activities and events surrounding the event.
- Staff may contact Facebook users, such as Shasta County, Sheriff, or other social media users for disseminating the notification.

## Canvass the Town

- If the District is to hand out door-to-door notifications, the District may involve community volunteers to expedite the dissemination of information.
- Volunteers may include community organizations and individuals that can aide in dissemination of information throughout the town. The District may seek help from those who provide services to the unhoused population.

Barring any unforeseen circumstances, those affected by an emergency can be notified in one (1) day.



## BURNEY WATER DISTRICT- SUPPLEMENTAL EMERGENCY NOTIFICATION LIST

### Schools & Day Care

FRJUSD- District Office	20375 Tamarack Ave	(530)335-4538
Burney Elementary School	37403 Toronto Ave	(530)335-2279
Burney Jr/Sr High School	37571 Mountain View Rd	(530)335-4576
Mountain View High School	20375 Tamarack Ave	(530)335-5189
Shasta Head Start	37494 Bailey Ave	(530)510-4665
Community Center	37477 CA-299	(530)335-4600
Pit River- Day Care	36970 Park	(530)335-5421

### Medical Services

Mountain Valley Health Clinic	37491 Enterprise	(530)999-9030
Mayers Rural Health Ctr	20641 Commerce	(530)335-5457
Mayers Annex	20597 Commerce	(530)335-3222
Dr. Hatcher ,DDS	20323 Commerce Way	(530)335-2272
Dr Patterson (Optometry)	37333 Main St	(530)335-2233
Dr Young (chiropractor)	37092 Main St	(530)335-6555
Pit River Health Clinic	36977 Park Ave	(530)335-3651
Burney Physical Therapy	37451 Main St	(530)335-3206
Lamb Orthodontics	20615 Commerce	(530)241-1332
Burney Dental	20484 Marquette	(530)335-5491

### Social Services

Shasta Co Health/Human Svcs	36911 Main St	(530)335-5576
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Door-to-door  
notification sectors

