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- c. Customers with open accounts will receive a credit on their account to be used towards future payments.
- d. Customers with closed accounts will receive a credit on their account to be applied towards the final billing. A check will be issued for any remaining amount after the final bill is paid.

7000.8. SERVICE REQUESTS. Water/sewer service will be established upon approval of the customer application. Such service will be connected during normal business hours Monday through Friday. Any customer wishing to connect service after hours, on weekends, or on holidays will be charged an additional after hours on/off fee for the service.

7000.9. DISTRICT RIGHT TO DENY SERVICE. The District reserves the right to refuse to provide or reestablish water/sewer service for individuals who exhibit a history of chronic delinquency with the District.

7000.9.1 Chronic delinquency is defined as having had service terminated more than two times in a calendar year; and/or placement of account on delinquency status for three or more consecutive months; and/or having written two or more non-sufficient fund checks for delinquent service in the past twelve months.

7100.0. BILLING.

7100.1. The District will provide each customer with a monthly bill detailing water and sewer charges and consumption for the given period. Monthly billing shall represent the base rate for the month in which bills are due plus the usage derived from meter readings for the previous month. **See Burney Water District Water Rules and Regulations Ordinance, Exhibit "A".**

7100.1.1. METER READING. Meters will be read between the 15th and the 25th of each month. If the meter reading appears too high or too low, the meter is reread prior to the last day of the month. Meter reads will be estimated if meters are inaccessible due to snow, standing water, parked vehicles, or unsafe or hazardous conditions. Estimated reads will be indicated on the monthly bill.

7100.1.2. MASTER METERS. All master meters permitted shall be in the owner's name and all bills shall be the primary responsibility of and shall be paid by said owner. Any agent in writing of and shall be paid by said owner. An agent in writing of the owner shall have their name on file with the District. This is a person of record given written permission to act on the owner's behalf.

7100.2. SNOWBIRDS. "Snowbirds" are defined as any customer, who owns a property served by the District, resides there seasonally and requests to keep their accounts open, but their

proposed revision

- c. Customers with open accounts will receive a credit on their account to be used towards future payments.
- d. Customers with closed accounts will receive a credit on their account to be applied towards the final billing. A refund check will be issued if there is a credit balance of \$5.00 or greater.

7000.8. SERVICE REQUESTS. Water/sewer service will be established upon approval of the customer application. Such service will be connected during normal business hours Monday through Friday. Any customer wishing to connect service after hours, on weekends, or on holidays will be charged an additional after hours on/off fee for the service.

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