# SAVE WATER. SAVE CALIFORNIA.



# Water Shortage Contingency Plan

# **Burney Water District**

20222 Hudson Street, Burney, CA 96013

Public Water System CA4510003

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# Section I: Declaration of Policy, Purpose, and Intent

In order to conserve the available water supply and protect the integrity of public water system (PWS) supply facilities, with particular regard for domestic water use, sanitation, and fire protection, and to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the Burney Water District (BWD) hereby adopts the following regulations and restrictions on the delivery and consumption of water through this Water Shortage Contingency Plan.

Water uses regulated or prohibited under this Water Shortage Contingency Plan (the Plan) are considered to be non-essential. Continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water which subjects the offender(s) to penalties as defined in Section XI of the Plan.

# Section II: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by the Burney Water District (District) by means of advertisement on the BWD website, a public hearing notice in a local newspaper, the Intermountain News, and announced at Board Meetings. Final adoption of the Plan will occur at a properly noticed Board meeting set for June 28, 2023, at the Burney Water District office.

### Section III: Public Education

The District will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage, including but not limited to the value of water and methods and opportunities for conservation. Detailed information on public education is provided in Section X of the Plan.

# Section IV: Coordination with Regional Water Planning Groups

The service area of the District is located within State Water Resources Control Board, Division of Drinking Water, District 02 – Lassen, and is not located within a Ground Water Sustainability Agency. A copy of the Plan was posted on the District website on June 23, 2023.

#### Section V: Authorization

The Burney Water District's District Manager, or designee, is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The District Manager, or designee, shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan.

#### Section VI: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the District. The terms "person" and "customer" as used in the Plan may include individuals, corporations, partnerships, associations, and all other legal entities.

# Section VII: Definitions

For the purposes of this Plan, the following definitions shall apply:

<u>Aesthetic water use</u>: water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

<u>Commercial and institutional water use</u>: water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as schools, hospitals, clinics, retail establishments, hotels and motels, restaurants, and office buildings.

**Conservation:** those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

**Customer:** any person, company, or organization using water supplied by your water supplier

**Domestic water use:** water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

**Industrial water use:** the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

**Landscape irrigation use:** water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, rights-of-way and medians.

**Non-essential water use:** water uses that are not essential nor required for the protection of public, health, safety, and welfare, including:

- irrigation of landscape areas, including parks, athletic fields, and golf courses, except otherwise provided under this Plan;
- use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- use of water to wash down buildings or structures for purposes other than immediate fire protection;
- flushing gutters or permitting water to run or accumulate in any gutter or street;
- use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- use of water from hydrants for construction purposes or any other purposes other than firefighting.

# Section VIII: Summary of Drought Response Stages and Response Actions

The District Manager, or designee, shall monitor water supply and/or demand conditions monthly and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified "triggers" are reached.

The triggering criteria described below are based on:

- Aquifer health as measured by depth-to-water in feet of Well 6.
- Projected drought conditions on Department of Water Resources (DWR) California Water Watch Tool (<u>https://cww.water.ca.gov</u>).
- County, State, or Federal Drought Emergency Orders.
- Emergencies such as fire, earthquake, etc. resulting in potential water outages.
- Projected strain on well capacity limits and source vulnerabilities based on current/projected drought conditions, well water level conditions, flow volumes and/or elected official announcement, such as a *Governor Emergency Order*.

# The response actions described in subsequent sections of this document are based on the following general precepts:

- Conservation techniques employed include progressively implementing stricter water use policies primarily focused on outdoor irrigation and increasingly restrictive water use in business functions. In natural disaster-type scenarios, water supplies are limited based on a per capita per day scenario.
- Notification of the public is performed in a variety of ways to ensure drought messaging is received by the residents. Depending on the severity of the drought stage, this may include messages on the District website and social media to house-to-house outreach services performed with community service groups. Whenever possible, messages will be provided.
- The District will coordinate with Shasta County Environmental Health and State Water Board's Division of Drinking Water. In the event of severe water shortages, the District will also coordinate with Shasta County Public Health to support county-registered vulnerable
- persons, County Offices of Emergency Services (OES), Cal WARN, community partners, and critical users.
- The table below summarizes the Response Stages (levels of water shortage), shortage range, triggers of each shortage range, the response action, and the termination trigger for each of the shortage levels.

Response Stage/Level	Shortage Range	Trigger	Response Action	Termination Action
Stage 1 Watch	Up to 10%	Stage implemented when the average annual Well 6 water elevation reaches 250 feet.	Water use restrictions and voluntary conservation of less than or equal to 10% of normal year.	Normal rain patterns return and depth to water elevation is less than 250 feet.
<b>Stage 2</b> Warning	Up to 20%	Stage implemented when the average annual Well 6 water elevation reaches 253 feet.	Water use restrictions to reduce water consumption by 20% of normal year through mandatory water restrictions and voluntary allocations.	Normal rain patterns return; depth to water elevation is less than 253 feet, or as declared by District Manager.
Stage 3 Acute	Up to 30%	Stage implemented when the average annual Well 6 water elevation reaches 255 feet.	Water use restrictions to reduce water consumption by 30% through mandatory water restrictions and voluntary allocations.	Depth to water elevation monthly trends observed to indicate recovery of aquifer and is less than 255 feet, or as declared by District Manager.
Stage 4 Critical		Stage implemented when the average annual Well 6 water elevation reaches 257 feet, or by declaration of water emergency by Local, State, or Federal body.	Water use restrictions to reduce water consumption by 40% through mandatory water restrictions and voluntary allocations.	Depth to water elevation yearly trends observed to indicate recovery of aquifer and is less than 257 feet, or as declared by District Manager.
<b>Stage 5</b> Emergency		the average annual Well	At this stage, the District will seek to reduce water consumption by 50% through rationing of water. This stage is likely to be declared only as the result of prolonged water shortage or as a result of a disaster.	Depth to water elevation yearly trends observed to indicate recovery of aquifer and is less than 259 feet, water supply is augmented by other sources, or as declared by District Manager.
<b>Stage 6</b> Catastrophic Water Loss	> 50%	Stage implemented when the average annual Well 6 water elevation reaches 260 feet, triggered by acts of vandalism, terrorisms, mechanical failures, or by declaration of water emergency by Local, State, or Federal body.	At this stage, the District will seek to reduce water consumption of more than 50% through rationing of water. This stage is likely to be declared only as the result of prolonged water shortage or as a result of a disaster.	Stage terminated when the average annual well water elevation is less than 260 feet, acts of vandalism, terrorisms, mechanical failures are corrected, by termination of declared water emergency or as declared by District Manager.

The table above is based on a Normal Water Year, and the corresponding Response stages are based on recorded depth-to-water levels experienced during drought conditions. The Drought Response Triggers and Drought Response Stages are further discussed in the proceeding sections.

# Section IX - Drought Response Triggers

The drought response triggers and terminations discussed below provide details on when varying levels of drought responses, further discussed in Section X, will be implemented, and then subsequently terminated. The District may choose to make modifications to the triggers and terminations depending on real-time scenarios; however, these response triggers stand in the absence of other Board decisions.

# Stage 1 Triggers – WATCH Water Shortage Conditions

#### **Requirements for Initiation**

Customers shall be required to comply with the restrictions on certain non-essential water uses provided in Section X of this Plan when Well 6 level soundings indicate well level is more 250 feet, the DWR Water Watch drought map<sup>1</sup> shows moderate drought conditions in our zip code, the District initiates voluntary conservation measures, or District Directors propose voluntary conservation measures.

#### Requirements for Termination

Stage 1 of the Plan may be rescinded when conditions listed as triggering events have ceased to exist for a period of four consecutive weeks or as deemed appropriate by the District Manager or Designee.

# Stage 2 Triggers – WARNING Water Shortage Conditions

#### Requirements for Initiation

Customers shall be required to comply with the restrictions on certain non-essential water uses provided in Section X of this Plan when Well 6 level soundings indicate well level is more than 253 feet, the District initiates Stage 2 drought response measures, District Directors recommend Stage 2 drought response measures, or the DWR Water Watch drought map shows severe drought conditions in our zip code.

#### **Requirements for Termination**

Stage 2 of the Plan may be rescinded when conditions listed as triggering events have ceased to exist for a period of two consecutive months or as deemed appropriate by the District Manager or designee. Upon termination of Stage 2, Stage 1 becomes operative unless otherwise specified.

### Stage 3 Triggers – ACUTE Water Shortage Conditions

#### Requirements for Initiation

Customers shall be required to comply with the restrictions on certain non-essential water uses provided in Section X of this Plan when Well 6 level soundings indicate well level is more than 255 feet, the District initiates Stage 3 drought response measures, District Directors recommend Stage 3 drought response measures, or the DWR Water Watch drought map shows severe drought conditions in our zip code.

#### **Requirements for Termination**

Stage 3 of the Plan may be rescinded when conditions listed as triggering events have ceased to exist for a period of four consecutive months or as deemed appropriate by the District Manager or designee. Upon termination of Stage 3, Stage 2 becomes operative unless otherwise specified.

# Stage 4 Triggers -- CRITICAL Water Shortage Conditions

#### Requirements for Initiation

Customers shall be required to comply with the restrictions on certain non-essential water uses provided in Section X of this Plan when Well 6 level soundings indicate well level is more than 259, the District initiates Stage 4 drought response measures, District Directors recommend Stage 4 drought response measures, or a County, State, or Federal Drought Emergency is declared.

#### Requirements for Termination

Stage 4 of the Plan may be rescinded when conditions listed as triggering events have ceased to exist for a period of eight consecutive months or as deemed appropriate by the District Manager or designee. Upon termination of Stage 4, Stage 3 becomes operative unless otherwise specified.

### Stage 5 Triggers -- EMERGENCY Water Shortage Conditions

#### Requirements for Initiation

Customers shall be required to comply with the restrictions on certain non-essential water uses provided in Section X of this Plan when well level soundings indicate Well 6 level soundings indicate well level is more than 259 feet, the District initiates Stage 5 drought response measures, or District Directors recommend Stage 5 drought response measures.

#### Requirements for Termination

Stage 5 of the Plan may be rescinded when all triggering events have ceased to exist for a period of 12 consecutive months or as deemed appropriate by the District Manager or designee. Upon termination of Stage 5, Stage 4 becomes operative unless otherwise specified.

# Stage 6 Triggers – CATASTROPHIC Water Shortage Conditions

#### Requirements for Initiation

Customers shall be required to comply with the restrictions on certain non-essential water uses provided in Section X of this Plan when Well 6 level soundings indicate well level is more than 260 feet, the District initiates Stage 6 drought response measures, or District Directors recommend Stage 6 drought response measures. Triggers may also include earthquakes resulting in significant infrastructure damage, emergency conservation needed for fire protection, acts of sabotage, or other actual or threatened catastrophic water infrastructure failure as determined by the District Manager, or designee.

#### Requirements for Termination

Stage 6 of the Plan may be rescinded when all the conditions listed as triggering events have ceased to exist and coordination with the health and safety authorities have indicated that the water source and distribution system are safe. Upon termination of Stage 6, Stage 5 becomes operative unless otherwise specified.

# Section X: Drought Response Stages and Actions

The District Manager, or designee, shall monitor water supply and/or demand conditions on a regular basis and, in accordance with the triggering criteria set forth in Section VIII of this Plan, shall determine if a water shortage condition exists and the severity of any such water shortage conditions (*e.g., 1-Watch, 2-Warning, 3-Acute, 4-Critical, 5-Emergency, 6-Catastrophic Water Loss*), and shall implement the following notification procedures accordingly:

# Notification

The District Manager, or designee, shall notify the public by means of any of the below methods:

- Notice on District website and posted at District office
- Notice in local newspaper, joint messaging with the District
- Notice on local radio stations
- Direct mail to water customers, in bill or flyer format
- Personal phone calls to hospital, elder care facility, and school district
- Door-to-door outreach in low-income, elderly communities, County-registered
- vulnerable residents, residences with high usage, and/or parts of the distribution
- system impacted by emergency
- County Emergency Messaging text alert

The District Manager, or designee, shall notify directly, or cause to be notified directly, the following individuals and entities as appropriate to respective Response Stages:

- State Water Resources Control Board
- County Environmental Health Dept
- District Board Members
- Burney Fire District Fire Chief
- County Emergency Management
- California Emergency Management Agency (CalEMA)
- Major water users
- Critical water users, e.g., hospitals

# Stage 1 Response – WATCH Water Shortage Conditions

Goal: Eliminate wasteful practices in order to help preserve and protect our finite water resources. Widespread adherence to common sense voluntary conservation practices will eliminate or delay the requirement to initiate mandatory restrictions required under Stages 2 through 6 of the Plan.

# Water Reduction Target

# Achieve a voluntary 10% percent reduction in total water usage.

#### Voluntary Water Use Restrictions for Reducing Demand

(a) Water customers are requested to voluntarily limit the irrigation of ornamental landscapes or turf with potable water. The District limits outdoor irrigation of ornamental landscapes or turf with potable water by the persons it serves to no more than two days per week. The watering days are listed below and can be found in Figure 1:

- Customer properties north of Highway 299E, Outdoor Irrigation is limited to Mondays and Thursdays.
- Customer properties south of Highway 299E and east of Hudson Street, Outdoor Irrigation is limited to Tuesdays and Saturdays.
- Customer properties south of Highway 299E and west of Hudson Street, Outdoor Irrigation is limited to Wednesdays and Sundays.
- (b) Public Facilities: Water service to landscape maintenance districts, parks, cemeteries, and other public facilities are encouraged to comply with the restrictions set forth in this Section.
- (c) Construction Projects: Water service for construction projects is encouraged to implement common sense water conservation practices.
- (d) Water customers are requested to practice water conservation and to minimize or discontinue water use for non-essential purposes.
- (e) Customers within the water service area should engage in the following best management practices:
  - Potable water should be applied to outdoor landscapes in a manner that does not cause runoff such that water flows onto adjacent property, non-irrigated areas, private and public sidewalks, roadways, parking lots, or structures.
  - Customer should not use a hose that dispenses potable water to wash a motor vehicle unless the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
  - Potable water should not be applied to driveways and sidewalks for routine cleaning or debris removal. The use of a pressure washer to clean hard surfaces including driveways, sidewalks, and outdoor dining areas is permissible when such action is necessary to protect the public health and safety.
  - Potable water should not be used in a fountain or other decorative water feature, except where the water is part of a recirculating system.
  - Customers should not apply potable water to outdoor landscapes during and up to 48 hours after measurable rainfall.
  - The serving of drinking water, other than upon request, in eating or drinking establishments including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink is served is prohibited.
  - To promote water conservation, operators of hotels and motels should provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel should prominently display notice of this option in each bathroom using clear and easily understood language.
  - Commercial and Industrial customers should seek out efficiencies in their processes and/or Alternative methods that can be implemented to achieve the same level of reduction in water use as each of the following stages require.

# Stage 2 Response -- WARNING Water Shortage Conditions

#### Water Reduction Target:

Achieve a 20% percent reduction in total water usage. All Stage 1 voluntary best management practices are mandatory in Stage 2, plus the following:

Water Use Restrictions for Demand Reduction

Under threat of penalty for violation, All Stage 1 voluntary best management practices are mandatory in Stage 2, plus the following:

- (a) Irrigation of ornamental landscapes or turf with potable water shall be limited to two days a week. The District limits outdoor irrigation of ornamental landscapes or turf with potable water by the persons it serves to no more than two days per week. The watering days are listed below and a map of the District irrigation restrictions can be found in Figure 1:
- For District customer properties north of Highway 299E, Outdoor Irrigation is limited to Mondays and Thursdays.
- For District customer properties south of Highway 299E and east of Hudson Street, Outdoor Irrigation is limited to Tuesdays and Saturdays.
- For District customer properties south of Highway 299E and west of Hudson Street, Outdoor Irrigation is limited to Wednesdays and Sundays.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- (c) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- (e) Use of water from hydrants shall be limited to firefighting, related activities, or other activities necessary to maintain public health, safety, and welfare, except that use of water from designated fire hydrants for construction purposes may be allowed under special permit from the District.
- (f) Use of water for irrigation of golf course greens, tees, and fairways is prohibited except on designated watering days between the hours 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight. However, if a golf course utilizes a water source other than that provided by the Burney Water District, the facility shall not be subject to these regulations.
- (g) All restaurants are prohibited from serving water to patrons except upon request of the patron.
- (h) The following uses of water are defined as non-essential and are prohibited:
  - 1. washdown of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
  - 2. use of water to wash down buildings or structures for purposes other than immediate fire protection;

- 3. use of water for dust control;
- 4. flushing gutters or permitting water to run or accumulate in any gutter or street; and
- 5. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

Penalty: Any customer in violation of Stage 2 requirements shall be first notified of the regulations and warned of the penalty associated with continued violation. If the violation is not timely corrected, any continued violation of mandatory Stage 2 requirements after the second notice and warning is provided shall be punishable by an administrative fine of \$50 per day or per occurrence.

# Stage 3 Response -- ACUTE Water Shortage Conditions

#### Water Reduction Target:

#### Achieve a 30% percent reduction in total water usage.

#### Water Use Restrictions for Demand Reduction

Under threat of penalty for violation, All Stage 2 requirements are mandatory in Stage 3, plus the following:

- (a) Landscape watering by any means, including automatic irrigation systems, hose-end sprinklers, drip irrigation, hand-held hose, or bucket, is prohibited except on the following days between the hours of midnight and 7:00 a.m. and again on the same day between the hours of 9:00 p.m. until midnight:
  - For District customer properties north of Highway 299E, Outdoor Irrigation is limited to Mondays and Thursdays.
  - For District customer properties south of Highway 299E and east of Hudson Street, Outdoor Irrigation is limited to Tuesdays and Saturdays.
  - For District customer properties south of Highway 299E and west of Hudson Street, Outdoor Irrigation is limited to Wednesdays and Sundays.
- (b) The use of water for construction purposes from designated fire hydrants under special permit is discontinued.

Enhanced Penalty: Any customer in violation of Stage 3 requirements shall be first notified of the regulations and warned of the penalty associated with continued violation. If the violation is not timely corrected, any continued violation of mandatory Stage 3 requirements after the second notice and warning is provided shall be punishable by an administrative fine of \$100 per day or per occurrence.

# Stage 4 Response -- CRITICAL Water Shortage Conditions

#### Water Reduction Target:

Achieve a 40% percent reduction in total water usage.

#### Water Use Restrictions for Demand Reduction

Under threat of penalty for violation, All Stage 3 requirements are mandatory in Stage 4, plus the following:

(a) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle not occurring on the premises of a commercial car wash and commercial service

stations and not in the immediate interest of public health, safety, and welfare is prohibited. Further, such vehicle washing at commercial car washes and commercial service stations shall occur only between the hours of 6:00 a.m. and 10:00 a.m. and between 6:00 p.m. and 10 p.m. A person owning or operating a vehicle wash facility shall take affirmative action to prevent use of the vehicle wash facility during the prohibited hours specified herein. Such actions shall include posting a sign indicating that the vehicle wash facility is closed and preventing vehicular access onto the property or into the washing bays. In addition, the owner/operator may also choose to disable the washing mechanisms so as to prevent operation.

(b) The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi-type pools is prohibited.

Enhanced Penalty: Any customer in violation of Stage 4 requirements shall be first notified of the regulations and warned of the penalty associated with continued violation. If the violation is not timely corrected, any continued violation of mandatory Stage 4 requirements after the second notice and warning is provided shall be punishable by an administrative fine of \$200 per day or per occurrence.

# Stage 5 Response – EMERGENCY Water Shortage Conditions

#### Water Reduction Target:

#### Achieve a 50% percent reduction in total water usage.

#### Water Use Restrictions for Demand Reduction

Under threat of penalty for violation, All Stage 4 requirements are mandatory, plus the following prohibitions:

- (a) Use of residential water to wash any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle other than by a person washing any public safety vehicle on public property.
- (b) Filling, refilling, or adding water to swimming pools, wading pools, and jacuzzi-type pools that are located outside.
- (c) Outdoor landscape watering, including handheld irrigation, with potable water is prohibited at all times.
- (d) No permits for new, additional, or expanded water service connections, meters, or service lines shall be granted. An exception applies where WCSD has already issued either a final plan for a residential lot or a commercial building permit for the site or the construction project that requires the water service.

Enhanced Penalty: Any customer in violation of Stage 5 requirements shall be first notified of the regulations and warned of the penalty associated with continued violation. If the violation is not timely corrected, any continued violation of mandatory Stage 5 requirements after notice and warning is provided shall be punishable by an administrative fine of \$400 per day or per occurrence.

#### Stage 6 Response -- CATASTROPHIC Water Shortage Conditions

#### Water Reduction Target:

Achieve a reduction such that the seven-day running average daily demand exceeds 50%.

Water Use Restrictions for Demand Reduction

Under threat of penalty for violation, All Stage 5 requirements are mandatory, plus the following prohibitions:

(a) Vehicle washing at a commercial vehicle wash facility is prohibited at all times.

Enhanced Penalty: Any customer in violation of Stage 6 requirements shall be first notified of the regulations and warned of the penalty associated with continued violation. If the violation is not timely corrected, any continued violation of mandatory Stage 6 requirements after notice and warning is provided shall be punishable by an administrative fine of \$500 per day or per occurrence.

CATASTROPHIC Notification of Emergency Service Providers:

If adequate water supply will potentially become unavailable for fire response, medical services, public services, etc., then emergency providers will be notified as soon as possible to ensure that adequate planning, response, and assistance may be provided.

Local Fire Agency: Shall be contacted immediately when any water outages are believed to be potentially imminent or is occurring in any part of the distribution system.

Critical Service Providers (e.g., hospital, school, elderly care): The hospital, elderly care facility, and school district shall be immediately contacted when any water outage is believed to be potentially imminent or is occurring in the distribution system that may in any way impact that user. These users should have backup plans for water provision and hauling that must be implemented immediately.

Public Notification Regarding Access to Alternative Water Supplies: Methods: 1, 2, 3, 4, 5 (flyer/door hanger), 6, 7, and 8 will be utilized to inform residents of the locations of alternative water and sanitation access and the availability of additional services for the elderly/disabled or those without transportation as soon as those services are set up and available.

State Water Board and/or County Environmental Health: The State Water Board's Division of Drinking Water and County Environmental Health shall be contacted when any water outage is believed to be potentially imminent or is occurring in the distribution system.

County Office of Emergency Services: The County Office of Emergency Services shall be contacted when any water outage is believed to be potentially imminent or is occurring in the distribution system as the result of a natural disaster and/or if additional county or state support is needed.

# Water Allocation

In the event that water shortage conditions threaten public health, safety, and welfare, the District Manager, or designee, is hereby authorized to allocate water according to the following water allocation plan:

# **Single-Family Residential Customers**

Residential customers shall follow the water reduction requirements of 40 gallons per person per day. The allocation to residential water customers shall be as follows: BWD Water Shortage Contingency Plan
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Persons per Household	Gallons per Month
1 or 2	1,200 or 2,400
3 or 4	3,600 or 4,800
5 or 6	6,000 or 7,200
7 or 8	8,400 or 9,600
9 or 10	10,800 or 12,000
11 or more	13,200

"Household" means the residential premises served by the customer's meter.

# **Commercial Customers**

A monthly water allocation shall be established by the District Manager, or designee, for each nonresidential, non-industrial commercial water customer who uses water for processing purposes. The allocation to nonresidential, non-industrial commercial water customers shall be as follows: 50 percent of the customers water usage in the past 12 billing months

### **Industrial Customers**

A monthly water allocation shall be established by the District Manager, or designee, for each industrial customer which uses water for processing purposes. The allocation to industrial water customers shall be as follows: 50 percent of the customers water usage in the past 12 billing months

# Section XI: Enforcement

- No person shall knowingly or intentionally allow the use of water from this water system for residential, commercial, industrial, agricultural, governmental, or any other purpose in a manner contrary to any provision of this Plan or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the District Manager, or designee, in accordance with provisions of this Plan.
- 2. Any person, including a person classified as a water customer of the water system, in apparent control of the property where a violation occurs or originates shall be presumed to be the violator, and proof that the violation occurred on the person's property shall constitute a presumption that the person in apparent control of the property committed the violation, but any such person shall have the right to show that he/she did not commit the violation.
- 3. Each day that one or more of the provisions in this Plan is violated shall constitute a separate offense. If a person is in repeated violation of this Plan, the District shall, after the second warning notice to the customer, be authorized to provide a financial penalty of up to \$50 per day for the third notice (not to exceed \$500) and \$200 per day for the fourth and future notices.

# Section XII: Variances / Appeal

The District Manager, or designee, may grant in writing a temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- 1. Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- 2. Alternative methods can be implemented that will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the water system within five days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the District Manager, or designee, and shall include the following:

- 1. Name and address of the petitioner(s).
- 2. Purpose of water use.
- 3. Specific provision(s) of the Plan from which the petitioner is requesting relief.
- 4. Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- 5. Description of the relief requested.
- 6. Period of time for which the variance is sought.
- 7. Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
- 8. Other pertinent information.

A decision on the variance request will be determined and mailed to the customer in ten business days. Please direct variance requests to:

> Burney Water District 20222 Hudson Street Burney, CA 96013-4260 Attn: District Manager Variance Request

